



Annual Report 2016

Salt Lake County Library Services





Table of Contents

Letter from the Director.....	4
Library Statistics.....	5
Responsive Government.....	6
Healthy People.....	7
Healthy Places.....	8
Expanded Opportunities.....	11
Education.....	13
Early Literacy.....	14
2016 Summer Reading.....	15
Human Resources.....	16

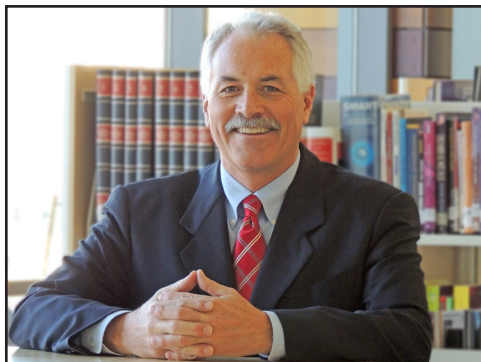


*A*s I reflect on what libraries have accomplished in the history of the world, a few thoughts come to mind: knowledge, understanding, community, scholarly thought, learning. For the most part, those all imply a sense of bettering one's mind.

During my tenure at the County Library, I have strived to help those patrons who come into our doors take advantage of what the library has to offer. Whether it be studying to further their status in academia, learning how to use technological devices and the Internet, picking up a hold on the next light-reading novel, or simply passing the time in a safe place while family members finish the evening shift. As I look back at 2016, I believe we have continued to accomplish our goals of making the County Library a place where knowledge can be found in whatever capacity it is sought after.

From an administrative standpoint, it is easy to be swept up in a world of numbers, statistics and key indicators. Those measuring guides are important, sure, but not nearly as important as the names and faces behind those figures—our library patrons.

In this year's edition of the County Library's Annual Report, I hope you will find an emphasis placed upon these patrons' stories. After all, it is the patron who makes the sacrifice to support the library, just as it is the patron who reaps the benefits of a community bettered by the search for more knowledge.



A handwritten signature in black ink that reads "Jim Cooper". The signature is stylized and cursive.

Jim Cooper, Library Director

Library Statistics

Circulation.....	14,660,789
Items Added to the System.....	478,045
Collection.....	25,833,582
Titles.....	6,025,467
Registered Patrons (as of December).....	602,652
New Patrons Registered during 2016.....	38,339
Holds Filled	1,347,580
eHolds Placed.....	384,886
Programs.....	12,383
Program Attendance.....	442,071
School Visits.....	98
School Visits Attendance	15,235
Public Meeting Room Usage.....	16,989
Gate Count	3,689,696
Reference Survey.....	447,500
Interlibrary Loans.....	18,695
Public Computer Sessions.....	556,497
Total PC Time (hours).....	480,547
Public Wireless Sessions.....	781,123
Total Wireless Time (hours).....	662,442
Catalog Searches.....	28,903,382
Database Searches.....	2,632,803

A few highlights

The County Library is one of the highest-circulating libraries in North America, circulating nearly 15 million items per year. Our per-capita circulation of more than 18 items shows a strong demand in the valley for the popular materials available at the public library.

The Library's Viridian Event Center booked 386 events with a total attendance population of almost 55,000 during the 2016 calendar year. Rental revenue increased 39.4% from 2015.

The County Library provides approximately 620,000 computer sessions for public use per year through its network of more than 450 personal computers deployed at 18 branches, which are available 60 hours per week. We provided more than 650,000 public wireless sessions during 2016. Our learning databases are available 24 hours a day, seven days a week, via our virtual library. During 2016, these databases were utilized more than 2.5 million times.

Responsive Government

Asher's anxiety

Asher was an extremely shy boy of about 7 years old. He and his family have come to storytimes since he was very small. He has a really difficult time talking to adults; Youth Services Librarian Cynthia Hinckley said the only words he uses with staff members at our Riverton branch are "thank you," "yes," and "OK." In mid-March, he walked up to the desk and asked for books about R.L. Stine's life—not the Goosebumps series. Cynthia was shocked at the progress Asher made with his mother's help.

About six months later, Asher's mom came in looking for books on anxiety in children, in hopes of helping her son. With his mother's encouragement and the help of Librarian Peter Vanderhoof, Asher was doing well. We were able to find a bunch of books, obtain the one she most wanted from inter-library loan, and point her to some useful online resources to help her as she helps Asher. Peter and Cynthia both received small Christmas gifts from Asher, and when the whole family comes into the branch at least weekly, our Riverton team goes out of the way to greet Asher.

Returning to the workforce

Wanting to remain active, Teddy Rubi reached out to Salt Lake County Aging and Adult Services, who enrolled her in their Title V employment program. This program pays underemployed seniors to work, gain experience and skills, and help them return to the workforce. When Teddy asked the staff at our Kearns branch if she could work with with them, they jumped at the chance. Teddy has worked there for more than a year, giving 20 hours per week and becoming a great help with storytimes and customer service.

Hard time made easier

More than 80 prisoner workers volunteered in the Salt Lake County Jail branch, donating upward of 4,000 hours. Below is thank-you note from a prisoner who benefited from library services.

"Thank you all very much for responding to all my inquiries and providing the awesome services that you do. You have made this hard time 100% more pleasant with your work. I appreciate you all."

—The County Library: Jail patron

Great experiences

One of our elderly patrons expressed his appreciation for the kindness and patience the staff has always shown him. He told a staff member that "getting older is hard, but coming to a place like this with kind and patient staff makes it a lot easier."

A woman wrote of how helpful one of the librarians was in helping her find a special book she has wanted to read for years. She mentioned how this staff member "went out of her way, going the second mile" in helping her.

A patron expressed her thanks for a team member at Holladay for researching a subject of interest to them. She wrote that "extending the knowledge base is why we come here to the library. Thank you for your great PR."

"After 16 years in Holladay, we have moved. I want to let you know what a great experience using the Holladay branch was these past years. Your staff was always helpful and just fun to talk to about books. Besides missing our grandkids and KRCL radio, missing the library was one of the main reasons I hated to move. I'll be checking out my new library here in St. George this week. Thanks again."

Librarian of the Year

Liesl Seborg (pictured to the right) was awarded Utah Library Association Librarian of the Year for her work with underserved and underrepresented groups. Liesl is the senior librarian for lifelong learning at the County Library, a position that coordinates adult programming, including author events, programs for refugees and New Americans, and outreach activities.



Healthy People

Student library cards

At our Kearns branch, some of the most-frequent users are children who cannot obtain a regular library card, often because their parents are unable to come to the library to register for an account or may not have the necessary identification.

Stacy Vincent, Tina Miller and Jackie Standing continued a program they developed in 2015 with Salt Lake County Youth Services Afterschool Programs to give student cards to children from South Kearns Elementary, Kearns Junior High School (KJHS) and St. Xavier Elementary. The teachers helped students fill out the applications before coming to the County Library. Then they activated the cards while the kids participated in an activity at the branch. On the first day, approximately 60 kids received County Library cards, many of whom have come in since with their families. Librarian Jenn McKague also worked with KJHS to distribute student library invitations to teens. The staff has also been quick to offer this option to young minds in the branch, opening access to dozens of teens who may not have the luxury of a regular card.

Ida and Laurie

We have fantastic volunteers, especially at our Columbus branch. Ida and her daughter, Laurie (pictured below on the left) have been volunteering for more than 10 years and have put in more than 400 hours a year. They do many helpful chores around the branch, such as putting away the children's DVDs and toddler books, and helping with storytime.

Their librarian

Librarian Elizabeth Hope is an example of how much parents and children connect with librarians who run community-centered programs. As a youth services librarian at our Holladay branch for more than four years, she organized twice-per-week toddler storytimes. The week after Elizabeth married in June, the other librarians showed pictures of her in her wedding dress at storytimes. The families were ecstatic to see them and shared how they felt they had been a part of her journey to wedded bliss through their attendance at storytimes. When Elizabeth moved away in September, several families came in to say goodbye. Months after, storytime families still asked how she was doing. They formed a bond with "their librarian," and it is one they won't soon forget.

Rock star parent

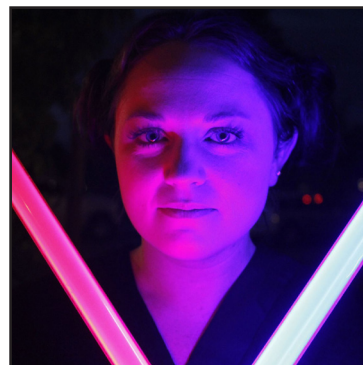
Well-known author Chris Colfer appeared at the Library's Viridian Event Center to some 350 attendees. Many patrons showed up several hours early, dressed in costumes from the book series, and other attendees even came from nearby states. After the event, Library Director Jim Cooper received the following letter from a parent of an event attendee:

"Teens don't usually view their parents as rock stars. However, you helped me achieve rock star status as a mother and an aunt... On the drive home, they talked about how they could pay your kindness forward. They talked about small acts of kindness all the way to hoping one day they could provide life-altering kindness. Currently, they don't know if their wedding will be as big of an event as meeting Chris was... I woke up to two hand-written thank you letters...to have a teenager, without a parent needing to harass them, write a thank you letter is miraculous... A few months ago, [my daughter] talked to me about her interest in becoming a librarian. She loves to read; however, school is not her favorite thing. I told her she had many years ahead of her in school if she wants to become a librarian. I believe the event last night made the job of a librarian awesome in her eyes... Thank you!"

Helpful and nice

"This is a nice library, and the people are really helpful and nice."

—Draper patron 7



Healthy Places

Cash or charge?

Our fiscal department prides itself on being a solid steward of taxpayer dollars, as well as its ability to promote and support fiscal accountability through partnerships, education and training, adaptation of best practices, accurate record keeping, timely information, and excellent customer service. In February, the department sent each branch a new Scan/Print/Fax Station that can be operated by cash or credit card. Patrons used these to scan documents to an email attachment or a flash drive, then copy and fax them to anywhere in the world. The new software associated with the stations offers better print management and the ability to print wirelessly.

Kids' Café

In partnership with Utah Food Bank, Kids' Café, a nutritional program for children under 18, is offered at several of our branches. When one of our human resources employees ran into a reader from Hunter Middle School, the teacher raved about the Kids' Café. She said she knew the snacks would be the only food some of the kids in her classes would eat that night.

Computer access

Public computers continue to be a popular and well-used service: At our Smith branch, they provide access to information about health, jobs, connections to family and community, as well as education opportunities. Due to the fact that the median income in Smith's community is low, many people who can afford a computer cannot afford monthly internet fees. Through this essential service, opportunities for people like Steve are improved.

Steve generally asked for assistance with the computers and the scanner or fax machine weekly. He admits he is "technologically challenged," and said "everyone is so nice to help" with the financial documents he brings in to be emailed.

On the move

"I want you to know we moved to this county for your library."

–The County Library patron

Another good experience

"I reread the Happiness stories in our log and was impressed with how much impact the little things had on people's lives. No one said we saved their life, but we saved the emotional moment by sparing them frustrations. Or how the variety of services benefit the old and the very young... The Draper branch seems to have become part of the heart of Draper. People feel welcome, enjoy the experience, and return expecting another good experience."

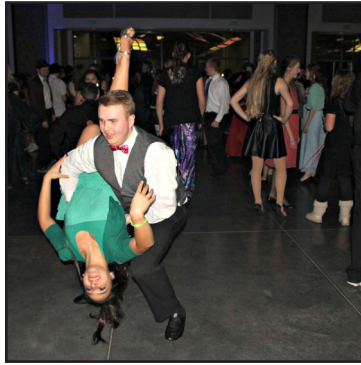
–Tish Millard, customer service specialist at Draper

Understanding difficult circumstances

"Thanks for helping me waive my fines. Thank you for listening to me at the check-out desk and being so understanding during a hard time for my family."

–Smith patron





Healthy Places

Sifting the shipping

"A patron came in to pick up her holds only to find all four were in 'shipped' status, and she really needed them that day. We went to work, sifting through two full bins of delivery holds, and were able to find two of the holds. The patron left happy. I found the remaining two and called the patron on the phone to tell her they were ready to pick up. She was very happy and liked not having to make another trip the next day!"

—Liz McLean, customer service specialist at Draper

Within walking distance

"I love just coming to the library, checking out a few books, and then reading. The library is so close to our house that we can walk, and that is very important to me."

—Smith patron

Summer temperature indoors

West Valley felt the heat during an HVAC remodel in June, with temperatures outside hovering in the upper 90s and low 100s. Many patrons who frequent the branch don't have any other place to go during the day and are unable to easily commute to other library locations. The staff at West Valley braved the heat with inside temperatures in the 80s. They used cooling towels, kept the lights turned off, opened the doors and borrowed giant fans from Facilities to keep the temperature at a manageable level. A number of patrons expressed gratitude the building stayed open and said it felt nicer inside than in the sun. Community members regularly visited the branch in spite of the heat—door count numbers stayed level during the repair, and some days saw an increase.

Programs, programs, programs

The Outreach and Programming team held multiple major events at the Library's Viridian Event Center during the year that were too large to be hosted at any of the branches, including Kids' Fiesta: A Celebration Of Dia De Los Niños, Jim Gill Concert, Roald Dahl Birthday Party, Yule Ball, Hackathon: Teen Tech Month, ToshCON: Anime Convention, Utah Pride Center's Masquerade, May The 4th Be With You, Local Authors And You, author visits, the Summer Reading Challenge Kickoff Party, Summer Reading Challenge and more. They also partnered with Wheeler Farm and Road Home Shelter to provide storytimes, collaborated with several agencies to offer the Smart Investing @ Your Library program, and partnered with the Natural History Museum of Utah to host Library Days.

Feeling lucky?

A patron asked to be put on hold for John Grisham's new book and she was disappointed that she had to wait so long. A staff member told her there was an available copy in the Lucky Day collection, and she said that she would be OK with a seven-day loan—she was very happy that she was able to get the book, and the Lucky Day collection made her day.



Healthy Places

Better than a birthday party at Disneyland

A group of 10-year-old girls attended a puppet show because one had told her mom “I want to spend my birthday at the library.”

In February, two Great Reads girls and their parents stopped by to turn in some Beehive ballots and chat. The parents were laughing and told the librarian they were cutting their planned trip to Disneyland short because the girls would *not* miss Great Reads that month! They re-planned a shorter trip to Zion National Park and will do Disneyland at a later date.

May the Fourth be with you

The power of the Force and the Dark Side was strong at the County Library. Our West Valley branch not only celebrated Star Wars Day on May the Fourth (be with you), but all month long during May.

Brandon Ingram, the circulation supervisor, and Jonathan Bird, one of the customer service specialists, created an amazing display using Lego figures and toys that depicted numerous scenes from Star Wars. Branch Manager Cindy Smiley brought in her inflatable Darth Vader and Yoda to stand guard at the Information and Circulation desks, and many patrons snapped a selfie with them.

Staffers also had a family program for patrons to make their very own tie fighters and light-up laser swords. Patrons were also invited to enter our art contest for a chance to win a copy of “The Force Awakens” on DVD and other cool prizes.

The Alpine Garrison of the 501st Legion visited the branch to cap off the celebration, giving patrons another chance for some awesome selfies and helped make the celebration an event to remember.

The Library’s Viridian Event Center hosted a massive Star Wars Affair party on May The Fourth (be with you), which allowed hundreds of people to celebrate one of the most popular cinematic pieces of all time.

A busy year for the Facilities Department

The Facilities Department worked behind the scenes all year round. In addition to completing 2,299 work-order requests, the department worked 1,580 hours on snow removal and filled in for absent custodians and delivery drivers 999 times.

Other projects included:

- A remodel at our Holladay branch that included new shelving and paint in the children’s computer area.
- A reconfiguration of the loading docks at our Whitmore branch and a new drainage system to run water away from the building.
- Installing key card access equipment at our Smith and Holladay branches to help with security and convenience to staff.
- A remodel of the study rooms and a new sign at our Tyler branch.
- New LED lighting at our Bingham Creek and Tyler branches, designed to save energy and money.
- Security cameras and a major elevator overhaul at our Whitmore branch.
- Replacement paneling, carpet, sheetrock, and paint at our Holladay branch’s auditorium.
- HVAC repairs at our West Valley, Tyler, and Bingham Creek branches.
- Shelving repairs and replacements at multiple branches, including Columbus and Smith.
- A partial re-roof at our Taylorsville branch.

Expanded Opportunities

Helping the local fish population

The property north of the Jail housing units was turned into a habitat pond to raise an endangered fish species that only exists in Utah—The Utah Least Chub. Prisoners were selected to work with the fish and pond along with the surrounding grounds. Prisoner workers obtained their Master Gardener’s Certificate in conjunction with Utah State University. The Sheriff’s Department employed on-site instructors to work at the pond and vegetable garden with the prisoners.

Jail Branch Manager Vern Waters partnered with the Utah Division of Natural Resources to obtain copies of various reports and documents pertaining to the Utah Least Chub and the pond project. These documents and reports were catalogued and are available for the prisoners working to increase numbers of this fish. Most of the reports are photocopied continue to be shared with the prisoners upon request.

At the ribbon cutting, thousands of fish were released into the pond. In the time since then, fish have been retrieved and relocated to ponds and streams across the Wasatch Front.

The landscaping has begun to take shape, and materials were added to the collection, including books on pond ecology, xeriscaping, gardening, botany, trees of the region, and other areas of interest because of this project.

University of Free

Two patrons from Whitmore describe the County Library as “The University of Free, because of all the free resources at the library we are able to use to learn and grow. That’s why we stopped by to pick up some free entertainment and knowledge for the weekend.”

South Main Clinic

The Byington Reading Room at South Main Clinic has given away more than 13,000 gently used books to Salt Lake County children, teens, and families.

The nearby Boys & Girls Club group home regularly visits the Byington Reading Room. One month, Librarian Brian Peters received an email from the Girl’s Group Home saying they would be unable to attend because of a sick staff member. Brian decided to bring the library to the girls rather than have them miss out.

“It is not an overstatement to say the girls were excited about the books and crafts that I brought,” Brian said. “The staff, as well, appreciated it because the library visit is one of the highlights for the girls.”

Positive Energy

“I can’t thank you enough for all of the time and effort you’ve put into our program, but more importantly, in building relationships with the kids. They adore you, and I really admire your positive energy.”

—Erica from Sunnyvale Neighborhood Center



Expanded Opportunities

Pounding the pavement

Raquel Ruiz was a major asset to the staff at our Tyler branch, working as library assistant while she finished her MLIS. As a native Spanish speaker, she reached many people within the diverse community in and around Midvale. Prior to the branch's reopening, after a three-month HVAC repair closure, Raquel visited many of the local businesses to hang posters about the re-opening celebration. Through her efforts, multiple people who might not otherwise have known about library resources started to come in and ask for Raquel to help them obtain a County Library card.

Smith Conference Room

- Eight nursing students studied for their spring finals. When they came back in the fall, they had all passed their tests.
- Consuelo tutored 15 students in various subjects so they could improve their studies in elementary and junior high school.
- Sasha helped six refugees from the Middle East get access to an interpreter so they could earn their Utah Driver Licenses.
- Jared and his service dog Snickers studied for the Salt Lake County Sherriff's Exam. He passed and decided to take a position in his home state of South Carolina

Services at Juvenile Justice Services (JJS)

Youth Services Librarian Spring Lavallee from our Magna branch shared the following experience:

"I presented to 28 youth at the Wasatch Youth Facility about getting a library card. In the presentation, we discussed the digital resources (like Brainfuse and Universal Class) that we have available for them to use right now; they have received permission to start utilizing our digital resources immediately during their homework times. I also spoke about the responsibilities of having a library card and the types of resources (especially JobNow) they will be able to utilize once they leave the JJS facility.

I have never seen a group of teens so excited about getting library cards! They were actively engaged during the presentation, asking questions and showing obvious excitement at being able to use some of the digital resources. When I finished my presentation, the group actually clapped and cheered! I've never experienced this level of enthusiasm from teens getting new library cards. We ended up having all 28 sign up for library cards, and I will be returning soon to distribute the cards and train the teachers and staff on how to use our digital services.

It really was an awesome experience presenting for these youths, and I'm so grateful we are able to offer them some services they can access right now to help them succeed."



Yo-Yo champion

Columbus sponsored the Utah State Yo-Yo Championship this year, bringing in judges from out of state and 120 attendees. Jake Rimmer was declared the 1A Final Utah State Yo-Yo winner. He went on to the Nationals and placed 32nd.

Education

Graduation made easier

"Tyler has been coming to the library off and on to be proctored over the past several years. At the end of December I asked if I should keep his contact information; was he coming back for more tests? He said no. A few days later I came in to find a small bookmark and a nice note from Tyler. He had just earned his Master's degree. The library's help in proctoring his tests for free over the last two and a half years had made his life easy and helped him save money. He said the Draper branch was instrumental in helping him graduate. I know we help a lot of people in a lot of little ways, but it's nice to know we can be a big help in someone's life."

—Bonnie Bradford, public services librarian, Draper

Back on track

A couple of team members at Magna worked to help a 29-year-old homeless man named Hack earn his GED. It all started in July, on Hack's birthday:

Hank Johnson—a police officer-turned library worker—approached Hack about earning his GED. Hank asked Hack if he thought earning a GED would help him overcome homelessness. Hack said yes and that he wanted to study for it. When Branch Manager Trish Hull first met Hack, she said he couldn't even make eye contact with her. She bought him a study guide and Hank said he would pay for the test. For several months, Hack came in a couple times a week to speak with both Hank and Trish, and to let them know how far he was coming in studying. Hack often sought Trish out to talk about things test-related and not test-related, opening up more and more. Hack is still studying and hopes to pass the GED soon.

His now-friendly demeanor has shown how much one simple act of kindness—like helping someone earn a GED—can change a person's whole life. When patrons know people at the library care about them and want them to succeed, that matters.

Lifelong learning

"My favorite interaction with a patron in 2016 was teaching an elderly lady how to send an email. She came in with an email address and password that her son had set up for her, but she didn't know how to access it or how to send an email or anything. It was so fun showing her how to do it. Rather than get frustrated or anything, she was almost giddy with excitement over learning how and had a little notebook with her to take notes."

—Lexie Davenport, library assistant, Draper

Financial Literacy

Smart Investing @ Your Library curriculum, a financial literacy program funded by FINRA, was completed, incorporated into community programs, and is available 24/7 at slcolibrary.org/smartinvesting.



Early Literacy

Thank you, Angie!

"I asked a question to Angie in the children's books, and she went above and beyond with information and caring for my child with a learning disability. She really cared, and I can't tell you how much that means to me as a mother. Thank you, Angie!"

–Tiffany Lloyd, patron, Bingham Creek

Once upon a time...

Herriman offered 10 storytime sessions per week, presenting 256 stories to almost 10,000 people. Recently, playroom activities were added to complement the storytime sessions, giving early learners a chance to learn through manipulative play.

...In a faraway land...

Taylorsville offers a broad range of programs, from traditional storytimes and afterschool activities to innovative events such as Homeschool book club. The branch hosted 363 individual programs during the year, which attracted about 16,000 patrons—nearly a tenth of the total attendance.

Almost talks too much now

"This was a really great program. My son's speech wasn't very good, and after all this reading he almost talks too much now. And you can really understand him! He's even reading a little, and he hasn't even started kindergarten. This has been great, I'm really grateful!"

–Program finisher of 1,000 Books Before Kindergarten

A positive impact

"Our branch of the County Library provides wonderful storytimes for our young patrons and their caregivers to participate in. Of the positive comments I hear from patrons, the greatest number of them are about how wonderful and fun our storytimes are and that patrons will come back especially to attend those. This has made a positive impact on these patrons and their families."

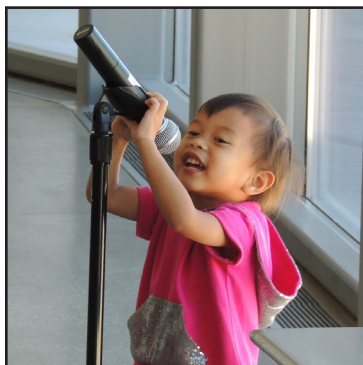
–Carrie Rossetti, customer service specialist, Draper

I want to stay!

One of the toddlers was busy in the children's area at Holladay after a storytime when her mom decided it was time to leave. As the mom headed toward the exit, the little girl came running after her yelling over and over, "I want to stay! I want to stay! I want to stay!"

Reshelving the picture books

During most of the year, shelveers at South Jordan worked hard to reclassify the juvenile picture book collection to better align with the way parents and kids look for books: by subject rather than by author. They reviewed every one of the 13,000 titles in the JP collection and classified them into a category: All About Me, Animals, Concept Books, Construction and Transportation, Fairy Tales and Folk Tales, Nature, Parenting, Pop-up Books, Rhymes and Songs, Series, and Stories. The books were re-labeled and had their shelf locations changed in the library catalog. Circulation has gone up, and patrons have embraced the new system.



2016 Summer Reading

Taking both staff and public feedback into consideration, the Summer Reading program was simplified and introduced elements of learning, getting outside, and connecting with the community. Small prizes were eliminated in favor of an opportunity to enter drawings for larger prizes. All finishers received a book, a ticket to Library Days at the Natural History Museum of Utah, and an entry into the drawing of their choice.

Statistics

- Systemwide, there was more than a 16% increase in participants and finishers of the 2016 Summer Reading Challenge from the previous year.
- Nearly 2,000 patrons at the jail completed the program.

Thanks for the challenge

"This year's Summer Reading Program has helped me to do things that I would have not done otherwise. I have gone to a concert in the park, a play, and the zoo. I have a fear of new things, especially in public. Thanks for the challenge."

–Summer Reading Challenge patron

"Our son Thomas has taken our granddaughters to the Loveland Living Aquarium multiple times. His daughter Sara loves seeing the animals. They would not be able to afford this without the Summer Reading Program."

–Summer Reading Challenge patron

2016 Marketing Stats

- Printed and distributed more than two million pieces to branches and the Library's Viridian Event Center.
- Filled more than 2,400 orders for marketing supplies.
- Maintained 20 digital signs in branches and the Library's Viridian Event Center, and created more than 1,200 different images for monitor slide shows.
- Oversaw 10 social media committee members who devoted three to four hours a week to monitoring and adding information on Facebook and other social media platforms.
- Placed more than 35 ads in the Salt Lake Tribune, Deseret News, Utah Families, and Salt Lake City Weekly promoting library programs and services.



Human Resources

Statistics

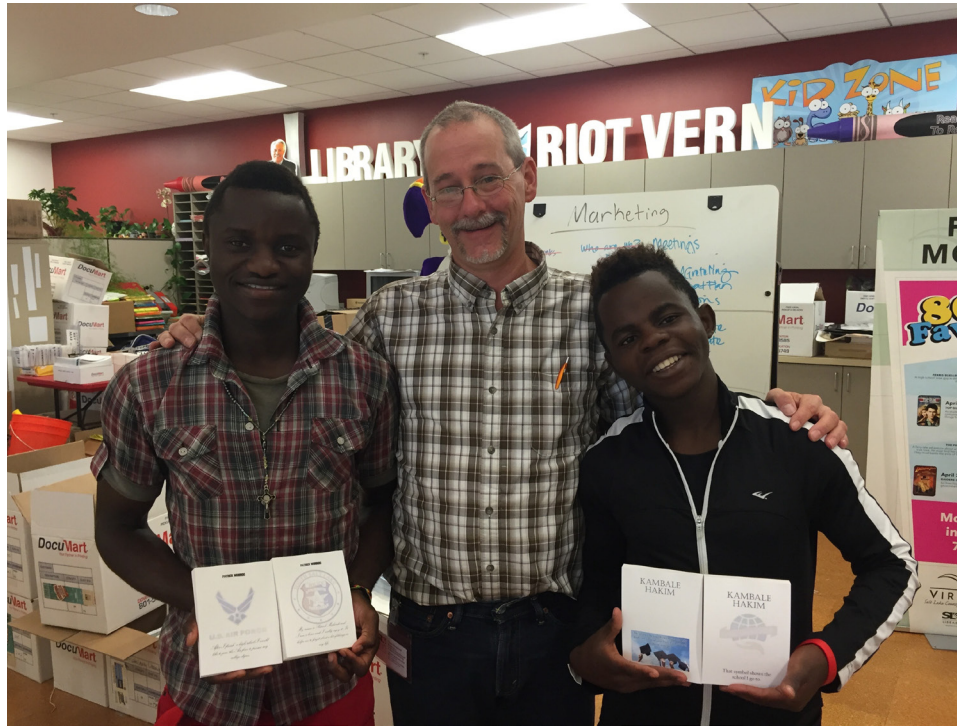
FTE (full-time equivalent staff)	398.5
Volunteers	526
Volunteer Hours	9,729.35
New Hires	67 (33 were temporary new hires)
Employees Retired	8

Patrick and Hakim

Patrick Muhindo, Hakim Kambale and their families fled war-torn areas of the Congo only to spend years in refugee camps before their recent resettlement in Utah.

As youth interns with the West Jordan branch and Administration, they created a story-telling program to share their experiences with our community. They worked with expert librarians to develop an outline and visual aids, and our marketing team helped them create advertising materials.

Their presentations were educational and inspiring: both young men provided heartfelt retellings of their long journeys to Utah. After the program, Patrick and Hakim shared how they loved working with marketing, learning more about graphic design, and working with the West Jordan branch and the programming librarians team to gain skills in event planning.



One look, one library

2016 saw the creation and implementation of T-shirts for specific library events, such as Library Month and the Summer Reading Challenge. While many staff members said they loved wearing the T-shirts at work because the shirts helped them feel like they were part of a workplace community, one staff member said she loves to wear her library shirts out in public because it gives her an opportunity to do outreach wherever she goes.





Salt Lake County Library Services

Alta Reading Room, Alta Ski Resort Community Center
Bingham Creek, 4834 West 9000 South
Byington Reading Room, 3690 South Main Street
Columbus, 2530 South 500 East
Draper, 1136 East Pioneer Road
Herriman, 5380 West Herriman Main Street
Holladay, 2150 East Murray Holladay Road
Hunter, 4740 West 4100 South
Kearns, 5350 South 4220 West
Magna, 2675 South 8950 West
Metro & Oxbow Jails, 3415 South 900 West
Millcreek, 2266 Evergreen Avenue
Riverton, 12877 South 1830 West
Sandy, 10100 South Petunia Way
Smith, 810 East 3300 South
South Jordan, 10673 South Redwood Road
Taylorsville, 4870 South 2700 West
Tyler, 8041 South Wood Street
West Jordan, 8030 South 1825 West
West Valley, 2880 West 3650 South
Whitmore, 2197 Fort Union Boulevard
Library's Viridian Event Center, 8030 South 1825 West

Salt Lake County Mayor

Ben McAdams

Human Services Department Director

Karen Crompton

Salt Lake County Council

Jenny Wilson, At-Large A
Richard Snelgrove, At-Large B
Jim Bradley, At-Large C
Arlyn Bradshaw, District 1
Michael Jensen, District 2
Aimee Winder-Newton, District 3
Sam Granato, District 4
Steve DeBry, District 5
Max Burdick, District 6

Salt Lake County Library Board

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